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To Whom It May Concern:

This firm hired Solrun Computers after having months of problems with our office computer system.

In December 2006, David Liu came in to talk to the partners and me about what Solrun proposed for our system. Solrun made the following suggestions to us: (1) install a new server, (2) set up a VPN connection for access to the network from offsite locations, (3) configure the office and offsite computers to enable everyone to connect to their office computers whenever they were outside the office (while insuring the integrity and privacy of our client files on our computers), and (4) set up Exchange Service to handle email more efficiently.

Solrun's pricing was very competitive, and we were pleased with the proposal we received.

David came into our office on a Friday to set up the server and make sure it was operating correctly. Over the weekend, David transferred all our files from our old server to the new server. When we came into the office on Monday, the switchover to the new computer was completely transparent to us.

David also installed Remote Web Workplace on our computers, providing each of us with simple documentation on how to use it and how to access our office desktops from our home computers. For those who were unsure how to set up their home computers, David made appointments to go to their homes to assist them. Additionally, David set up a new backup system and also set up our cell phones to allow Internet and email access.

David is constantly monitoring our network from his office. He has called me twice, after receiving messages from our server, to make sure everything was working correctly. We have had no problems with the new server or the network setup.

We would not hesitate to recommend David Liu and Solrun Computers to any company that needs computer or networking support. We have found David extremely knowledgeable, accessible and proactive.

I would be pleased to provide further information, should you need it.

Very truly yours,

Adele Taylor  
Office Administrator